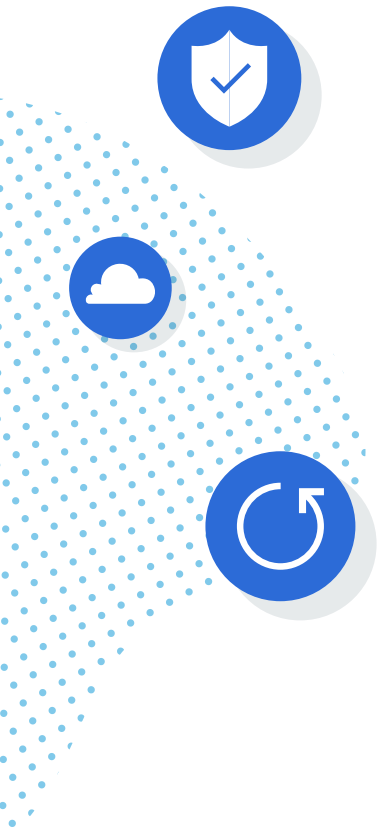
datto | SAAS PROTECTION

Provided for you through LDC Tech Support

Total SaaS Backup



Datto SaaS Protection

Datto SaaS Protection helps you recover quickly from data loss in Office 365 or G Suite associated with accidental or malicious deletion, departing employees, external hackers and ransomware attacks. Easy to use, automated, and secure at both the application and infrastructure level, it's no wonder SaaS Protection backs up over 3.5 million users. Setup takes minutes and point in time backups are created automatically across each users' apps three times a day.

Why Do You Need Backup in the Cloud?

Today, 1 in 3 companies using SaaS applications have lost business-critical data, with 47% of that data loss caused simply by accidental deletion. Businesses face a significant liability if a user deletes or overwrites a file, an email, or a record unintentionally, or if an employee leaves the company and takes their files with them.

As businesses increasingly move data into cloud-based applications, many think that Microsoft or Google's native options are enough or that traditional best practices such as data backup are outdated. While a SaaS application is always available, accessible from anywhere, and highly redundant, it doesn't offer advanced protection against unexpected data loss.

Simple, Automated, and Secure backup of your cloud data

Datto's SaaS Protection backup and recovery solution unlinks your critical data from the user who created it and the application environment, and hands control back to your business. Engineered to be the one-stop-shop for SaaS application backup, SaaS Protection delivers reliable and easy backups, speedy recovery, and secured data for your compliance and regulatory needs.

Applications Supported:

G Suite Office 365

What Datto SaaS Protection Enables

Fast Recovery from Data Loss

Your SaaS vendors have limited capabilities for recovery. If an employee accidentally deletes a critical spreadsheet from OneDrive or an entire folder of important emails passes the retention period in the Trash, Microsoft or Google will not be able to recover your data. Even if those files are within your retention period, locating and restoring lost data can cost you more time than you can afford. SaaS Protection has your data regardless of retention plan and allows your admins to easily recover your data fast. Reliable backups alongside effortless restore and export functions means businesses never have to worry about losing their SaaS data.

Cut Costs

Retaining critical user data if employees leave a company can be costly without a backup solution in place. SaaS Protection allows you to salvage departing employee data without having to pay for their vacated license, saving you hundreds or even thousands of dollars in annual fees.

Seamless Employee Lifecycle Management

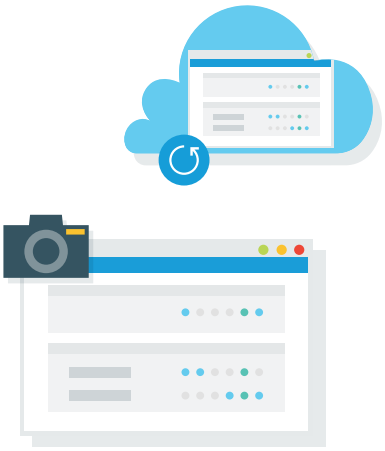
Enable a smooth transition for employees as they cycle in and out of your business and maintain the data they created. SaaS Protection allows admins to restore departed employee data to a new account, download files directly, or simply archive a user's dataset until their replacement is hired.

Recover From Ransomeware Attacks in the Cloud

Ransomware attacks - especially in the cloud - are on the rise. The question is no longer if an attack will happen, but when. Luckily, businesses can prevent such attacks from causing massive damage relatively easily. By backing up data with SaaS Protection at regular point-in-time intervals, you can roll back your data to a point in time before the infection occurred to recover un-encrypted emails and files.

Meet Industry Security and Compliance Needs

Datto SaaS Protection backs up data in compliance with Service Organization Control (SOC 1/ SSAE 16 and SOC 2) reporting standards and supports HIPAA and GDPR compliance needs. All data is encrypted both in transit and at rest in the Datto Cloud.



Key Product Features

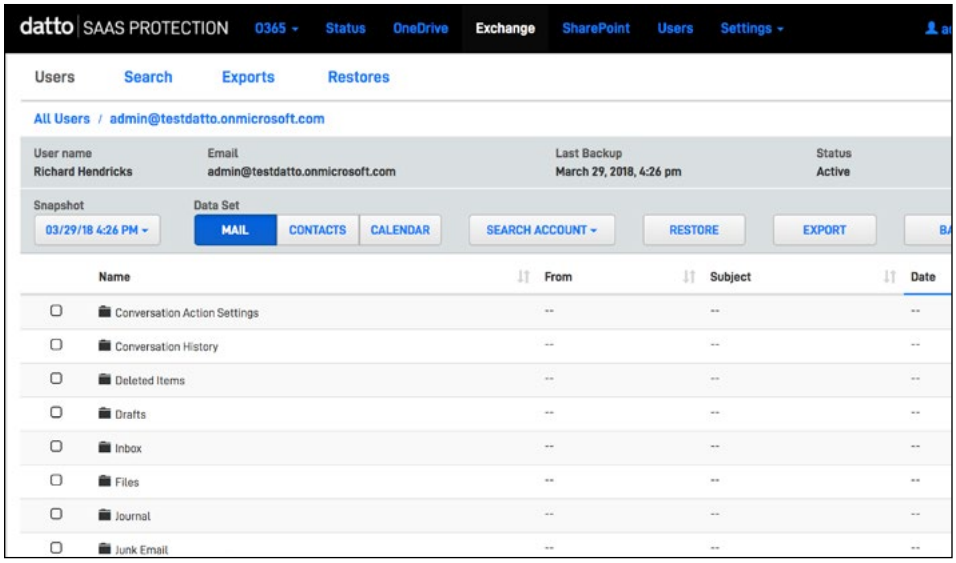
- **Automated backups 3X a day that capture point-in-time snapshots of each users' relevant app data, with the option to perform additional backups at any time**
- **Unlimited storage space within Datto's Private Cloud, purpose-built for maintaining backup data**
- **Easy setup that starts your initial backup in less than 5 minutes**
- **Main backup stats are easily visible at a glance within the main dashboard**
- **Detailed activity log with all administrator and user action records**

Datto SaaS Protection for Office 365

Protect yourself where Microsoft doesn't - ensure you can recover should emails, files or folders go missing past Office 365's deleted item retention period. Spend more time on your business and less time managing backups.

Trusted backup for:

- **OneDrive**
- **Contacts**
- **Calendar**
- **Mail**
- **SharePoint Online**

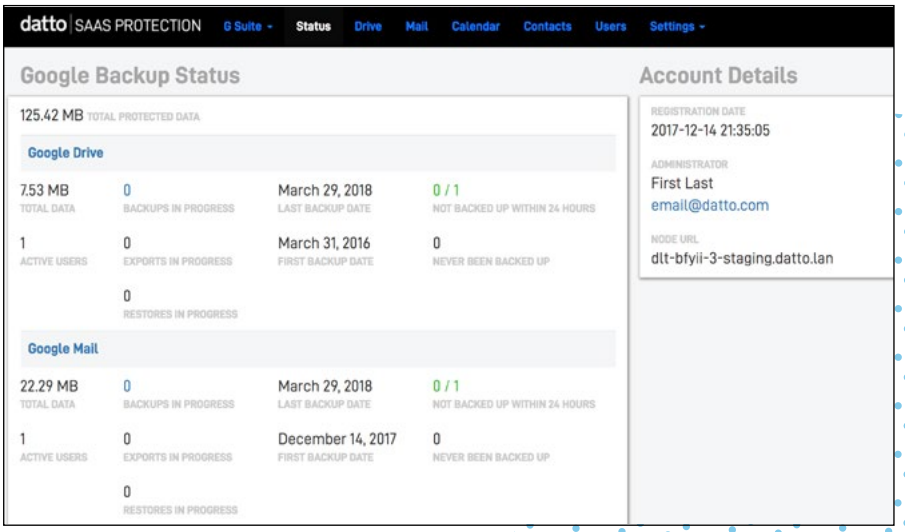


Datto SaaS Protection for G Suite

Know your Gmail and Google Docs are backed up with high-performance, cloud-to-cloud backup and easily recoverable when you need lost data. Ensure you can recover should emails, files or folders go missing past Google's deleted item retention period. Spend more time on your business and less time managing backups.

Trusted Backup for:

- Gmail
- Drive
- Calendar
- Contacts
- Team Drives



Comprehensive Data Protection

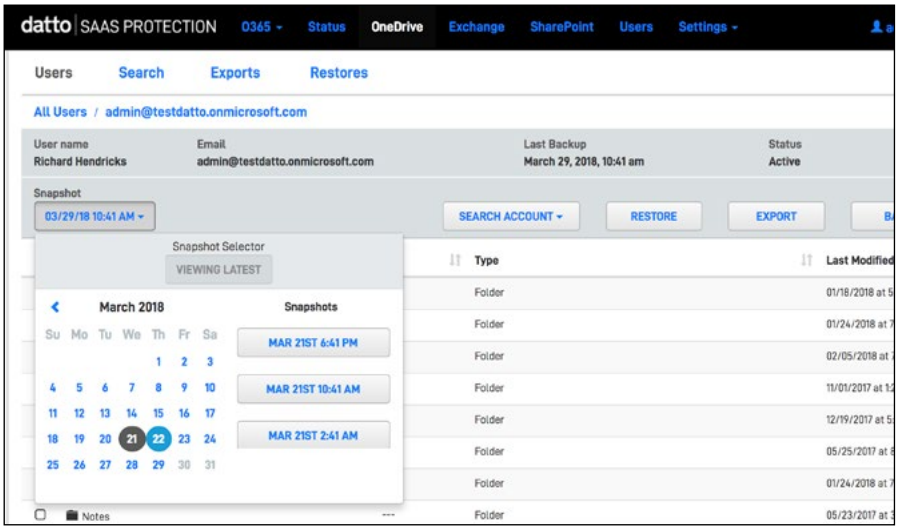
Avoid lost productivity due to data loss with quick and seamless restores and exports.

Robust, Automated Backup

Set and Forget your SaaS backup to save you time

Data loss can happen for many reasons - human error, cyber attacks, and keeping up with new compliance measures can cost you valuable time and resources. Protect your business data efficiently and avoid the tedious day to day management of your backups with SaaS Protection.

- **Automated point-in-time backups 3X a day** captures your team's relevant changes across Exchange Online, Google docs, Sharepoint sites, and other relevant apps
- **New user detection and automatic archiving for departing employees** saves you money, critical information and administrator effort
- **Non-destructive restore** recovers data without overwriting existing your files, folders or even site collections targeted at the same Sharepoint URL.
- **Cloud managed user interface** means no on-premise hardware is necessary for backups and admins can check-in on status anytime, anywhere

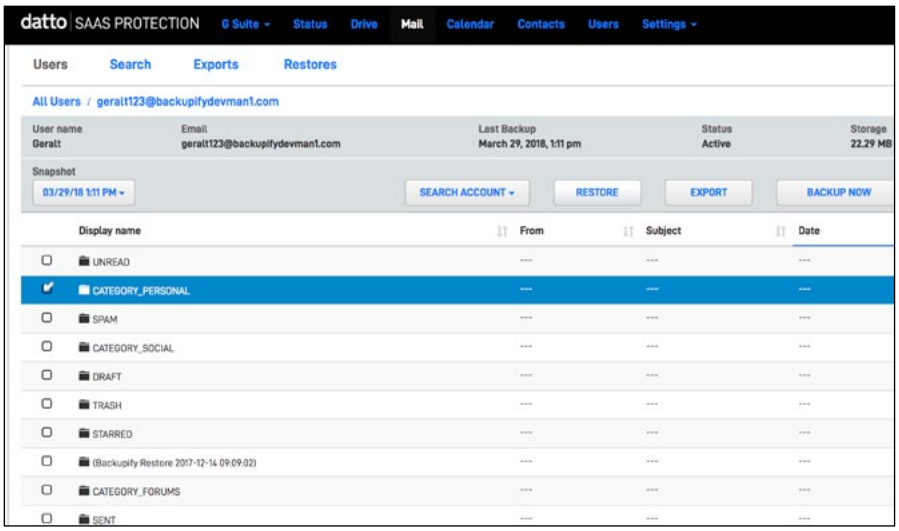


Fast, Easy Recovery

Go beyond your SaaS applications' native recovery capabilities

Eliminate stress with a SaaS backup solution that makes it easy to locate and restore the files and folders you need, right when you need them.

- **Recovery that just works:** "Restore guarantees" can sometimes mean waiting a week for your data. With SaaS Protection, your admins can restore fast with just a few clicks.
- **Granular restore function** to recover lost files and folders directly to a user's account or download them to your computer or device
- **Export to access cloud-based files** in standard formats if O365 or Google go down
- **Robust search parameters across all users** to zero in on emails, contacts, files, and entire folders that you need
- **Full Service Restore** of individual items or complete folders of data maintained with its original format, file and label structure intact
- **Unlimited storage** option means that your data will be protected as you grow



Security Made Simple

Your data deserves more than industry standard security

Go above and beyond industry standards to make sure your SaaS data is secure, easily recoverable, and protected.

- SOC 2 Type II audited
- Supports HIPAA and GDPR compliance needs
- Move data from one account into another with admin capabilities
- Data encryption both at rest and in transit
- Data controls and monitoring tools, including audit logs

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